



OBJECTIVE LEADER



# LIVERPOOL PLAINS SHIRE COUNCIL CASE STUDY

Turning Shared Experience into Stronger Council  
Leadership



Program:  
**Leadership Pathways**



**Liverpool  
Plains**  
Shire Council



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Discover how we partnered with **Liverpool Plains Shire Council** to overcome key challenges, implement a tailored leadership solution, and deliver measurable outcomes that created lasting impact.

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# Client Overview

To develop a more focused and effective strategy, we begin by building a clear understanding of the client's environment, challenges and priorities, while assessing the development needs of participants.

**Key Info:** ➔



## Industry

Local Government



## Delivery Method

Facilitation



## Leadership Level

Frontline, Middle



## Development Areas

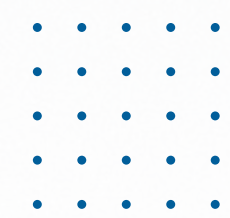
Communication, Performance & Accountability



# Challenge

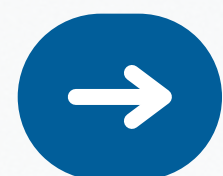


Liverpool Plains Shire Council wanted to strengthen the capability and confidence of its Team Leaders and Coordinators across a broad range of practical people-leadership skills.





# Solution



## Leadership Academy

Delivered an in-person leadership development program for Liverpool Plains Shire Council.

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## Performance & Accountability

Developed practical skills in managing performance, motivation and accountability.



## Communication & Relationships

Strengthened communication, emotional intelligence and effective teamwork.

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## People Leadership

Built capability in courageous conversations, conflict management and developing others.



# Program Results



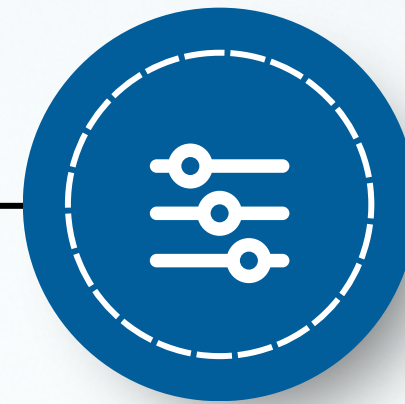
## Leadership Capability

Strengthened practical leadership skills across Council leaders.



## Leadership Confidence

Increased confidence in managing everyday leadership responsibilities.



## Workplace Communication

Equipped participants with more effective communication approaches.



## People Leadership

Developed practical strategies to lead, support and engage team members.



# Testimonial



“Coming together as a group in these types of formats is so powerful. It’s an opportunity for us to share our experiences, insights and effective leadership strategies. The Leadership Academy also helped build confidence in how our leaders communicate and lead their teams, creating practical learning that could be taken straight back into the workplace.”

**Gary Murphy**

Former General Manager





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